Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
061322	HEART OF THE ROCKIES REGIONAL MEDICAL CENTER	1000 RUSH DRIVE
140063	RUSH OAK PARK HOSPITAL	520 S MAPLE AVE
140119	RUSH UNIVERSITY MEDICAL CENTER	1653 WEST CONGRESS PARKWAY
250069	RUSH FOUNDATION HOSPITAL	1314 19TH AVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		SALIDA	CO
		OAK PARK	IL
		CHICAGO	IL
		MERIDIAN	MS

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	ZIP Code	County Name	Phone Number
81201		CHAFFEE	7195302200
60304		COOK	7083839300
60612		COOK	3129425000
39301		LAUDERDALE	6014830011

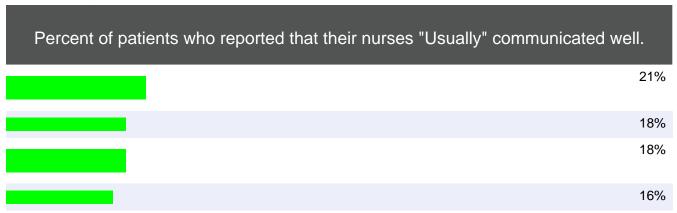
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Sometimes' "Never" communicated well.	or
	6%
	6%
	5%
	5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.	
	5%
	6%
	5%
	4%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" commun	icated well.
	20%
	15%
	17%
	11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



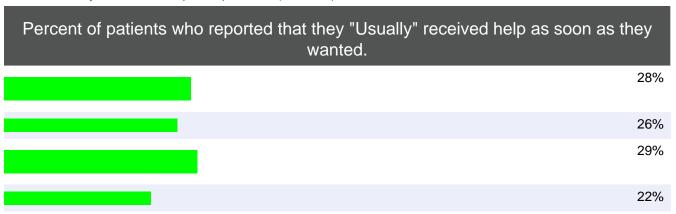
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received he soon as they wanted.	lp as
	12%
	13%
	12%
	12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



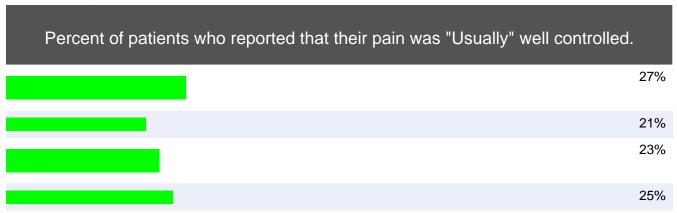
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Ne controlled.	ever" well
	8%
	8%
	7%
	8%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained medicines before giving it to them.	d about
	24%
	23%
	19%
	21%

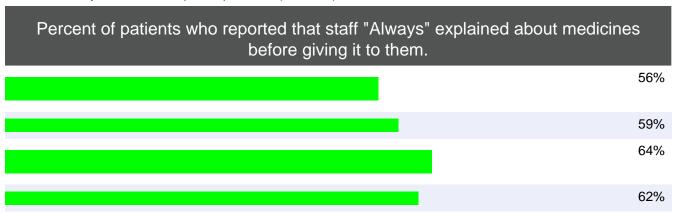
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who	o reported that staff "Usually" explained about medicines before giving it to them.
	20%
	18%
	17%
	17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



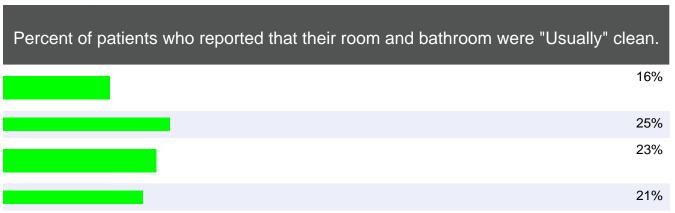
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Sometime "Never" clean.	s" or
	12%
	9%
	13%
	7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



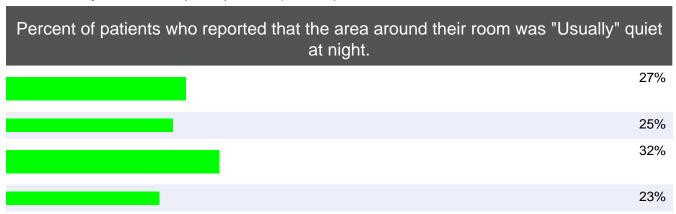
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

· · · · · · · · · · · · · · · · · · ·	ne area around their room was "Sometimes" quiet at night.
	8%
	9%
	14%
	4%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



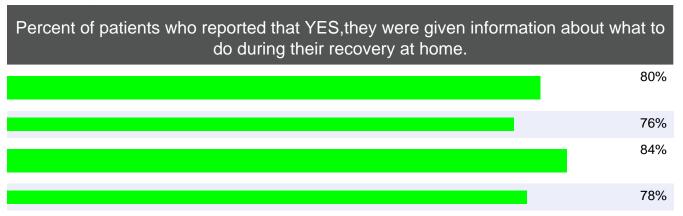
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they were not given information about what to do during their recovery at home.		
	20%	
	24%	
	16%	
	22%	

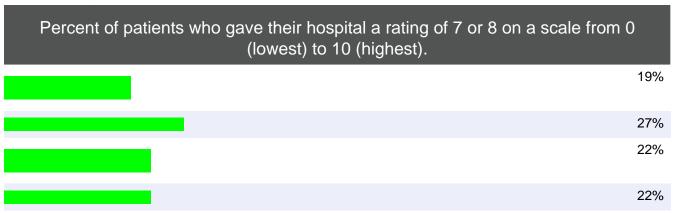
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 6 or lower on a scale fro	om 0
	11%
	10%
	7%
	9%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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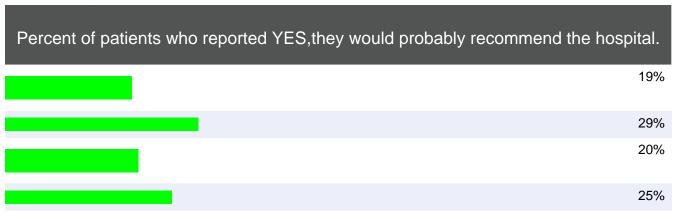
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported NO, they would not recommend the hospital.	
	7%
	6%
	3%
	5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys

Between 100 and 299

300 or more

300 or more

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnote
26%	
25%	
28%	
25%	

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